



## SCOPE OF SERVICE 2012

**Mission Statement:** Wissler, Myers & Kallies Family Dentistry strives to provide quality dentistry, state-of-the-art dental services and products to our patients. We want to treat our patients and coworkers in a kind and friendly manner. We pride ourselves on our patient-centered practice, which offers a wide range of services. We do everything possible to make dental visits pleasant for our patients and hope to nurture our loyal patients to invite their friends and family members to experience our quality patient services.

**Services Provided:** We offer a wide range of cosmetic, preventative, and restorative dentistry options such as Zoom teeth whitening, sealants, and full & partial dentures. Additional services include tooth implants, orthodontics and solutions for TMD, snoring and sleep apnea. We also offer convenient monthly payment plans through CareCredit with 0% interest for 12 months.

**Staffing:** A staffing policy is implemented in the group to ensure the availability of necessary provider and support staff to deliver care.

**Access:** We provide 24-hour telephone coverage. During scheduled office hours the telephones will be on to receive calls and triage patients. During after-hours the main telephone line will be routed to First Capital answering service. The answering service will then page the doctor on call at home.

**Referral:** If a patient is in need of specialty care, our office will assist the patient in any way so the patient receives the care they require. Appointments will be made by our competent staff and followed up to ensure compliance of care.

**Patient Care:** We encourage our patients to be active participants in the decision making process and planning of care that they receive.

**Office Hours:** Monday & Wednesday: 8:30 am – 5:00 pm  
Tuesday: 7:30 am – 7:00 pm  
Thursday: 8:30 am – 6:00 pm  
Friday: 7:30 am – 2:00 pm